

Winco Support Department

DOCUMENT NUMBER: SU-NG-POL202209_01_NETGEAR_Warranty_Terms_and_Conditions

《NETGEAR 產品保修基本政策》

永高(太平洋)香港客戶服務部
Sep-2022

Version. 202209_01

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保養期條款

(以下條款適用於在零售商或網上商店購買的產品)

1.1.1 保養期 (自攜)

1. 請於產品購買日期計起計 7 天後及 30 天內為閣下產品登記保用

產品登記網址: <http://www.winco.com.hk/registration>

維修中心地址: 香港九龍觀塘鴻圖道 52 號 7 樓 B 室

服務時間: 星期一至五: 上午 9 時 30 分至下午 6 時 30 分 (午膳時間: 下午 1:00 至 2:00)
星期六, 星期日及公眾假期休息

電話: (852) 3619-8822 /Whatsapp: 5743-4522

2. 本公司之基本產品保養期可參閱 **2.1.1 - NETGEAR 產品保養期**

保用細節請參閱下列條款 1.1.2

3. 本公司部份產品有提供保養續期之服務, 續期後之保用細節請參閱下列條款 1.1.2

4. 有提供保養續期之產品型號及費用可與本公司之營業員查詢. 電話: (852) 3619-8822

¹ **Limited Life Time Warranty – 保固期限:** 保固期限由購買日期起, 並延展至該項設備於 NETGEAR 產品生命週期結束 (End-of-Life) 後之五年。即於該項設備產品生命週期結束後五年內使用者仍可繼續享有設備保固維修服務, 惟五年期滿後本公司恕無法再提供該項設備之保固維修服務。如送修設備因原廠零件配置停止供應時, 本公司將提供同等級或以上之產品替換。

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1.1.2 條款

1. 如需服務時, 用戶必須出示本公司之保用證 (保養期 Sticker) 及正式購機收據 (Invoice) 方有效。本公司會於收到產品後給客戶一張維修單, 客戶需保存此單據作為日後取回產品之用。
2. 若未能提供購買證明時, 本公司將以產品序號加以判定, 並收取港幣\$100 行政費用。請消費者於購買 NETGEAR 產品時, 逕向購買經銷商索取購買憑證或發票等購買證明。
3. 如於保養期內發生故障, 經本公司技術人員證實故障屬正常情況下發生者, 本公司將免費提供修理壞機及更換零件服務。
4. 更換後的所有零件, 將歸屬本公司。
5. 如送修設備因原廠零件配置停止供應時或停產, 本公司將提供同等級或以上之產品替換。
6. 本公司對於檢查/維修貨品時導致的資料遺失一概不負責任。
7. 維修後之貨品不會提供額外保養期, 即保養期只會跟據購買產品時的收據日期計算。
8. 客戶須於貨品維修妥當後一個月內取回貨品, 本公司對於過期未取的貨品一概不負責任並有權棄置。
9. 在下列情況下, 本公司提供之保用將自動失效:-
 - i.) 產品曾被非本公司人員修理或改裝;
 - ii.) 產品曾因被錯誤操作, 疏忽使用或因天災意外等事件引致損壞;
(例如洪水、閃電、地震、戰爭、遭人故意破壞、偷竊、停電或電源不穩等問題)
 - iii.) 不按照原廠提供之指示安裝, 操作, 配件或保養.
 - iv.) 產品的保固貼紙毀損或被移除
 - v.) 產品上沒有標示序號或序號無法辨識。
 - vi.) 非於本公司合法經銷或授權銷售管道所購買之產品。
 - vii.) 因未使用本公司提供之原廠變壓器, 造成產品損壞, 則屬人為損壞, 不列入保固條件中。
10. 使用者需負責進行資料備份。在讓任何永高維修部或其授權之維修人員進行維修前; 包括遠端登入檢查及維修服務; 用戶必須備份其資料並移除任何機密的、專屬的和隱私的資料。永高(太平洋)有限公司及其授權人員不負責任何軟體、硬體或媒體上之任何機密或隱私資訊或資料的毀損、遺失或洩漏。
11. 保固服務僅針對設備硬體部分之故障維修服務, 不含人員到場之技術支援服務。

1.1.3 保養過期之處理

1. 本公司將會跟據不同產品向客戶收取 **HK\$250.00 (或以上)** 之檢查費. 客戶需要在退回產品時, 連同這檢查費交回維修部.
2. 產品經維修部檢查後, 如有需要更換零件, 本公司將會先向客戶作出報價及所需時間, 客戶收到資料後可自行決定修理與否.
3. 如客戶選擇不維修, 可於辨工時間內, 帶同維修單據到本公司之維修部取回產品, **檢查費將不會獲得退還.**
4. 如客戶選擇維修, 請於取回維修貨時, 帶同維修單據及所需之費用. **已付之檢查費可於零件費用中扣除.**
5. 維修好之產品, 本公司將會以電話聯絡客戶取回, 客戶亦可於維修期間, 致電本公司維修部查詢維修情況.

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6. 維修好之產品只會有一個月之保養期, 如於此期間產品出現相同問題, 本公司將會提供免費維修.

1.1.4 保固除外條款

如果產品無法如以上所保證地正常運作，客戶唯一的補救方式是由 永高 (太平洋)有限公司決定產品維修或更換。上述保固和補救措施是唯一的且將取代其他任何明示或隱含性的保證；無論是事實上、法律運作上、法定的、或者其他適用性上或包括對特定目的之銷售的保證等。永高 (太平洋)有限公司既不承擔也不授權任何其他人承擔其他任何因銷售、安裝、維護或使用永高 (太平洋)有限公司所代理之產品的責任。

如果永高 (太平洋)有限公司檢查後發現所聲稱在產品上的瑕疵不存在，或是由客戶或第三者之不正常使用、疏忽、不適當的安裝或測試、未經授權的修理或改造、或由任何超出正常使用範圍的原因、或由意外、火災、閃電或其他災害所導致，永高 (太平洋)有限公司將不負責保固。

*如有任何爭議，本公司保留是否提供此服務之最終決定權。

*有關條款如有更改，恕不另行通知。

2.1.1 - NETGEAR 產品保養期

Part No.	Description	Warranty
Insight Managed Smart Cloud Gigabit Switch		
GC108P	8-port Gigabit PoE+ Insight Managed Smart Cloud FlexPoE Switch	5-Year
Insight Managed Smart Cloud Gigabit/10G SFP+ Switch		
GC728X	Insight Managed 24-Port Gigabit Smart Cloud Switch	5-Year
GC752X	Insight Managed 48-Port Gigabit Smart Cloud Switch	5-Year
UNMANAGED SWITCH - 10/100Base-TX, 10/100/1000Base-TX		
GS205	5 port Gigabit Unmanaged Switch	2 Year
GS305	5 port Gigabit Unmanaged Switch	3 Year
GS308	8 port Gigabit Unmanaged Switch	3 Year
GS316	16 port Desktop Gigabit Unmanaged Switch	3 Year
GS324	24 port Gigabit Unmanaged Switch	3 Year
GS348	48 port Gigabit Unmanaged Switch	3 Year
JGS516	16 port Gigabit Unmanaged Switch	Limited Lifetime ¹
JGS524	24 port Gigabit Unmanaged Switch	Limited Lifetime ¹
GS908E	8-port Gigabit Plus Switch	3 Year
GS305P	5 port Gigabit Unmanaged Switch	3 Year
GS305PP	5 port Gigabit Unmanaged Switch	3 Year
GS308P	8 port Gigabit Unmanaged Switch	3 Year
GS308PP	8 port Gigabit Unmanaged Switch	3 Year
GS316P	16 port Gigabit Unmanaged Switch	3 Year
GS316PP	16 port Gigabit Unmanaged Switch	3 Year

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GS324P	24 port Gigabit Unmanaged Switch	3 Year
GS324PP	24 port Gigabit Unmanaged PoE+ Switch	3 Year
GS348PP	48 port Gigabit Unmanaged PoE+ Switch	3 Year
GS108PP	8 port Gigabit Unmanaged Switch	Limited Lifetime ¹
GS116LP	16 port Gigabit Unmanaged Switch	Limited Lifetime ¹
GS116PP	16 port Gigabit Unmanaged Switch	Limited Lifetime ¹
EPS130W	130W External Power Supply Unit	2-Year
EPS200W	200W External Power Supply Unit	2-Year
GS516PP	16 port Gigabit Unmanaged Switch	Limited Lifetime ¹
GS516UP	16 port Gigabit Unmanaged Switch	Limited Lifetime ¹
GS524PP	24 port Gigabit Unmanaged Switch	Limited Lifetime ¹
GS524UP	24 port Gigabit Unmanaged Switch	Limited Lifetime ¹
GS110MX	8-port Gigabit Unmanged switch	Limited Lifetime ¹
GS110EMX	8-port Gigabit Plus managed switch	Limited Lifetime ¹
XS505M	5-port 10G/Multi-Gigabit Unmanaged Switch	Limited Lifetime ¹
XS508M	8-port 10G/Multi-Gigabit Unmanaged Switch	Limited Lifetime ¹
PLUS SWITCH - PoE / non-PoE Affordable cost for Enhanced features		
GS105E	5-port Gigabit Plus Switch	Limited Lifetime ¹
GS105PE	5-port Gigabit Plus Switch	Limited Lifetime ¹
GS305EP	5-Port Gigabit Ethernet SOHO Plus PoE Switch	5-Year
GS305EPP	5-Port Gigabit Ethernet SOHO Plus High Power PoE Switch with 4-Port PoE+ (120W)	5-Year
GS108E	8-port Gigabit Plus Switch	Limited Lifetime ¹
GS108PE	8-port Gigabit Plus PoE Switch	Limited Lifetime ¹
GS308EP	8-Port Gigabit Ethernet PoE+ Plus Switch (62W)	5-Year
GS308EPP	8-Port Gigabit Ethernet PoE+ Plus Switch (123W)	5-Year
GS116E	16-port Gigabit Plus Switch	Limited Lifetime ¹
GS316EP	16-Port PoE+ Gigabit Ethernet Plus Switch	5-Year
GS316EPP	16-Port High-Power PoE+ Gigabit Ethernet Plus Switch	5-Year
GS408EPP	8-port Gigabit Easy-Mount Plus POE+ Switch	Limited Lifetime ¹
JGS524E	24-port Gigabit Plus Switch	Limited Lifetime ¹
JGS516PE	16-port Plus PoE Switch w/ 8 PoE (85W)	Limited Lifetime ¹
JGS524PE	24-port Gigabit Plus PoE Switch	Limited Lifetime ¹
GS750E	48-Port Gigabit Plus Switch with 2-Port SFP, fanless	Limited Lifetime ¹
MS108EUP	8-port Multi-Gigabit (2.5G) Ultra60 PoE++ Ethernet Plus Switch	5-Year
XS708E	8-port 10-Gigabit Copper Plus Switch	Limited Lifetime ¹
XS716E	16-port 10-Gigabit Copper Plus Switch	Limited Lifetime ¹
XS512EM	12-port 10-Gigabit/Multi-Gigabit Plus Switch	Limited Lifetime ¹
XS724EM	24-port 10-Gigabit/Multi-Gigabit Plus Switch	Limited Lifetime ¹
GSS108EPP	8-port Gigabit Plus Click PoE+ Switch	Limited Lifetime ¹
GSS116E	16-port Gigabit Plus Click Switch	Limited Lifetime ¹
SMART SWITCH - 10/100Base-TX, 10/100/1000Base-TX, 10-Gigabit		
GS108T	8-port Gigabit Smart Switch	Limited Lifetime ¹
GS716T	16-port Gigabit Smart Switch	Limited Lifetime ¹

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GS724T	24-port Gigabit Smart Switch	Limited Lifetime ¹
GS748T	48-port Gigabit Smart Switch	Limited Lifetime ¹
GS728TX	S3300-28X: 24-port Gigabit Stackable Smart Switch	Limited Lifetime ¹
GS728TXP	S3300-28X-PoE+: 24-port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS752TX	S3300-52X: 48-port Gigabit Stackable Smart Switch	Limited Lifetime ¹
GS752TXP	S3300-52X-PoE+: 48-port Gigabit PoE+	Limited Lifetime ¹
MS510TX	8-Port Multi-Gigabit Smart Switch	Limited Lifetime ¹
MS510TXM	8-Port Multi-Gigabit/10G Ethernet Smart Switch	Limited Lifetime ¹
MS510TXPP	8-Port Multi-Gigabit POE+(180W) Smart Switch	Limited Lifetime ¹
MS510TXUP	8-Port Multi-Gigabit/10G Ethernet Ultra60 PoE++ Smart Switch	Limited Lifetime ¹
XS708T	8 port 10-Gigabit Copper Smart Switch w/ 2 shared SFP+	Limited Lifetime ¹
XS712T	12 port 10-Gigabit Copper Smart Switch	Limited Lifetime ¹
XS716T	16 port 10-Gigabit Copper Smart Switch	Limited Lifetime ¹
XS728T	24 port 10-Gigabit Copper Smart Switch	Limited Lifetime ¹
XS748T	44 port 10-Gigabit Copper Smart Switch	Limited Lifetime ¹
GS110TP	8-Port Gigabit POE+ (55W) Smart Switch	Limited Lifetime ¹
GS110TPP	8-Port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS510TLP	8-Port Gigabit POE+ Smart Switch w/ 2 Gigabit SFP	Limited Lifetime ¹
GS510TPP	8-Port Gigabit POE+ Smart Switch w/ 2 Gigabit SFP	Limited Lifetime ¹
GS716TP	16-Port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS716TPP	16-Port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS724TPv2	24-Port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS724TPP	24-Port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS728TPv2	24-Port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS728TPP	24-Port Gigabit PoE+ Smart Switch	Limited Lifetime ¹
GS752TPv2	48-Port Gigabit PoE+ (384W) Smart Switch	Limited Lifetime ¹
GS752TPP	48-Port Gigabit PoE+ (760W) Smart Switch	Limited Lifetime ¹
GS110TUP	10-port Gigabit Ultra60 PoE++ (240W) Smart Switch	Limited Lifetime ¹
GS710TUP	10-port Gigabit Ultra60 PoE++ (480W) Smart Switch	Limited Lifetime ¹
FULLY MANAGED SWITCH - 10/100Base-TX, 10/100/1000Base-TX, 10 Gigabit, Chassis		
GSM7212F	M4100-12GF 12-port SFP	Limited Lifetime ¹
GSM5212	M4100-D12G 12 port Desktop Gigabit Managed Switch	Limited Lifetime ¹
GSM4210PD	[M4250-9G1F-PoE+] 8x1G PoE+ (110W), 1x1G, 1 xSFP AV Line Managed Switch, Fanless	Limited Lifetime ¹
GSM4210PX	[M4250-8G2XF-PoE+] 8x1G PoE+ (220W) 2 xSFP+ AV Line Managed Switch, Fanless/Quiet mode	Limited Lifetime ¹
GSM4212P	M4250-10G2F-PoE+ 8x1G POE+ (125W) 2x1G and 2xSFP AV Line MANAGED SWITCH	Limited Lifetime ¹
GSM4212PX	M4250-10G2XF-PoE+ 8x1G POE+ (240W) 2x1G and 2xSFP+ AV Line MANAGED SWITCH	Limited Lifetime ¹
GSM4212UX	M4250-10G2XF-PoE++ 8x1G Ultra90 POE++ (720W) 2x1G and 2xSFP+ AV Line MANAGED SWITCH	Limited Lifetime ¹
GSM4230P	M4250-26G4F-PoE+ 24x1G POE+ 2x1G and 4xSFP AV Line MANAGED SWITCH	Limited Lifetime ¹
GSM4230PX	M4250-26G4XF-PoE+ 24x1G POE+ (480W) 2x1G and 4xSFP+ AV Line MANAGED SWITCH	Limited Lifetime ¹
GSM4230UP	M4250-26G4F-PoE++ 24x1G POE++ (720W, up to 1440W) 2x1G and 4xSFP	Limited Lifetime ¹
GSM4248P	M4250-40G8F-PoE+ 40x1G POE+ (480W) and 8xSFP AV Line MANAGED SWITCH	Limited Lifetime ¹

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GSM4248PX	M4250-40G8XF-PoE+ 40x1G POE+ (960W) and 8xSFP+ AV Line MANAGED SWITCH	Limited Lifetime ¹
GSM4248UX	M4250-40G8XF-PoE++ 40x1G POE++ (720W, up to 2880W) and 8xSFP+ AV Line MANAGED SWITCH	Limited Lifetime ¹
MSM4214X	M4250-12M2XF 12x2.5G and 2xSFP+ AV Line MANAGED SWITCH	Limited Lifetime ¹
XSM4216F	M4250-16XF 16x1G/10G Fiber SFP+ AV Line MANAGED SWITCH	Limited Lifetime ¹
GSM4328S	M4300-28G 24-port Gigabit Stackable Managed switch w/ 2 10G-T + 2 10G SFP+	Limited Lifetime ¹
GSM4352S	M4300-52G 48-port Gigabit Stackable Managed switch w/ 2 10G-T + 2 10G SFP+	Limited Lifetime ¹
GSM4328PA	M4300-28G-POE+ 24x1G PoE+ Stackable switch (480W) w/ 2 10G-T + 2 10G SFP+ (550W PSU)	Limited Lifetime ¹
GSM4328PB	M4300-28G-POE+ 24x1G PoE+ Stackable switch (720W) w/ 2 10G-T + 2 10G SFP+ (1000W PSU)	Limited Lifetime ¹
GSM4352PA	M4300-52G-POE+ 48x1G PoE+ Stackable switch (480W) w/ 2 10G-T + 2 10G SFP+ (550W PSU)	Limited Lifetime ¹
GSM4352PB	M4300-52G-POE+ 48x1G PoE+ Stackable switch (860W) w/ 2 10G-T + 2 10G SFP+ (1000W PSU)	Limited Lifetime ¹
XSM4316PA	M4300-16X POE+ (199W) Stackable Managed Switch (299W PSU)	Limited Lifetime ¹
XSM4316PB	M4300-16X POE+ (500W) Stackable Managed Switch (600W PSU)	Limited Lifetime ¹
XSM4324CS	M4300-24X Half-width 24x10G Stackable Managed Switch w/ 24 x 10Base-T	Limited Lifetime ¹
XSM4324FS	M4300-24XF Half-width 24x10G Stackable Managed Switch w/ 24 SFP+	Limited Lifetime ¹
XSM4348CS	M4300-48X 48x10G Stackable Managed Switch w/ 48 x 10Base-T and 4 shared SFP+	Limited Lifetime ¹
XSM4348FS	M4300-48XF 48x10G Stackable Managed Switch w/ 48 SFP+	Limited Lifetime ¹
XSM4316S	M4300-8X8F 8-port 10G-T and 8-port 10G SFP+ Stackable Managed Switch	Limited Lifetime ¹
XSM4324S	M4300-12X12F 12-port 10G-T and 12-port 10G SFP+ Stackable Managed Switch	Limited Lifetime ¹
XSM4348S	M4300-24X24F 24-port 10G-T and 24-port 10G SFP+ Stackable Managed Switch	Limited Lifetime ¹
APS150W	150W Power Module for GSM4328S and GSM4352S (M4300-28G and M4300-52G)	5-Year
APS250W	250W Power Module for XSM4300 series (M4300-8X8F, M4300-12X12F and M4300-24X24F)	5-Year
APS550W	550W Power Module for GSM4328PA and GSM4352PA	5-Year
APS1000W	1000W Power Module for GSM4328PB and GSM4352PB, M6100 Chassis, RPS4000	5-Year
XSM4396K0	M4300-96X 12-slot Modular Managed Switch (Empty version, no PSU)	Limited Lifetime ¹
XSM4396K1	M4300-96X Managed Switch 48xSFP+ APS600W Starter Kit (XSM4396K1)	Limited Lifetime ¹
APM408F	8 x 1G/10GBASE-X SFP+ Port Card (APM408F)	Limited Lifetime ¹
APM408C	8 x 100M/1G/2.5G/5G/10GBASE-T Port Card (APM408C)	Limited Lifetime ¹
APM408P	8 x 100M/1G/2.5G/5G/10GBASE-T PoE+ Port Card (APM408P)	Limited Lifetime ¹
APM402XL	2 x 40GBASE-X QSFP+ Port Card (APM402XL)	Limited Lifetime ¹
APS600W	600W Power Supply Unit (APS600W)	5-Year
APS1200W	1,200W Power Supply Unit (APS1200W)	5-Year
CSM4532	M4500-32C 32-port QSFP28 (100G, 50G, 40G) Managed Switch, 1U	Limited Lifetime ¹
XSM4556	M4500-48XF8C 8-port QSFP28	Limited Lifetime ¹
APS750	Power Supply Unit for CSM4532 / XSM4556, 110-240V AC	5 Year
AFT402	Modular Fan Tray for CSM4532 / XSM4556	5 Year
ACM761	100GBASE-SR4 Duplex 4 MMF links - MTP/MPO connector, up to 100m	5 Year
ACM762	100GBASE-LR4 long reach single mode, LC duplex connector, up to 10km	5 Year

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AXLM761	40GBASE-SR4-BiDi Duplex 1 MMF link - LC duplex connector, up to 100m	5 Year
AXLM762	40GBASE-LR4 long reach single mode, LC duplex connector, up to 10km	5 Year
ACC761	100G DAC QSFP28 Cu (passive), 1 meter	5 Year
ACC763	100G DAC QSFP28 Cu (passive), 3 meter	5 Year
AXLC761	40G DAC QSFP+ Cu (passive), 1 meter	5 Year
AXLC763	40G DAC QSFP+ Cu (passive), 3 meter	5 Year
GSM7328FS	M5300-28GF3 24 Gigabit L3 SFP Switch	5 Year
AX742	24 Gigabit Stacking Kit (2 CX4 I/O modules & 1 stack CX4 cable, 1m)	5 Year
APS135W	135W Power Module for GSM7200PS and GSM7300S-200	5 Year
APS525W	525W Power Module for GSM7200PS and GSM7300S-200	5 Year
AFM735	100Base-FX LC duplex Connector	5 Year
AGM731F	1000Base-SX SFP Module, LC (up to 550m)	5 Year
AGM732F	1000Base-LX SFP Module, LC (up to 10km)	5 Year
AGM734	1000Base-T SFP Module, RJ45	5 Year
AX743	10 Gigabit SFP+ Adapter Module (for GSM7328S/7328FS/7352S/7328S-200/7352S-200)	5 Year
AX745	10GBase-T I/O Module	5 Year
AXC761	1 Meter 10G SFP+ Direct Attach Cable	5 Year
AXC763	3 Meter 10G SFP+ Direct Attach Cable	5 Year
AXC765	5 Meter 10G SFP+ Direct Attach Cable	5 Year
AXC7620	20 Meter 10G SFP+ Direct Attach Cable (Active)	5 Year
AXM761	10GBase-SR SFP+ LC GBIC (300m OM3 MultiMode 50/125µm, 550m OM4 MM), bulk	5 Year
AXM762	10GBase-LR SFP+ LC GBIC (10km Single Mode 9/125µm), bulk	5 Year
AXM763	10GBase-LRM SFP+ LC GBIC (220m OM1 or OM2 multimode 62.5/125µm)	5 Year
AXM764	10GBase-LR Lite SFP+ LC GBIC (2km single mode 9/125µm)	5 Year
AXM765	100/1G/2.5G/5G/10GBase-T SFP+ Module	5 Year
AXLM761	40GBase-SR4-BiDi Duplex - LC connector (Multimode Fiber)	5 Year
AXLM762	40GBase-LR4 long reach single model - LC connector, up to 10km	5 Year
AFT200	Fan Trays 2 Fan for XSM7224S	5 Year
APS135W	135W Power Module for GSM7200PS and GSM7300S-200	5 Year
APS300W	Power Supply Module for XSM7224S	5 Year
APS525W	525W Power Module for GSM7200PS and GSM7300S-200 (for PoE Switch)	5 Year
APS1000W	Power Module for RPS4000	5 Year
RPS4000	RPS/EFS unit for up to 4 concurrent switches <RPS mode or EPS mode>	5 Year

Part No.	Description	Warranty
GS305E	5-Port Gigabit Smart Managed Plus SOHO Switch	3-Year
GS308E	8-Port Gigabit Smart Managed Plus SOHO Switch	3-Year
GS308T	S350 8-Port Gigabit Smart Switch	3-Year
GS310TP	S350 8-Port Gigabit PoE+ (55W) Smart Switch w/ 2 dedicated SFP	3-Year
GS324T	S350 24-Port Gigabit Smart Switch w/ 2 dedicated SFP	3-Year
GS324TP	S350 24-Port Gigabit POE+ (180W) Smart Switch with 2 dedicated SFP	3-Year

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GS348T	S350 48-Port Gigabit Smart Switch w/ 4 dedicated SFP	3-Year
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Part No.	Description	Warranty
ReadyNAS 200/300 series		
RN212	ReadyNAS 212 2-bay NAS	3 Year
RN214	ReadyNAS 214 4-bay NAS	3 Year
ReadyNAS 400 series		
RN422	ReadyNAS 422 2-bay NAS	5 Year
RN424	ReadyNAS 424 4-bay NAS	5 Year
RN426	ReadyNAS 426 6-bay NAS	5 Year
ReadyNAS 526X / 626X / 628X (10GE NAS)		
RN626X	ReadyNAS 626X 6-bay NAS	5 Year
RN628X	ReadyNAS 628X 8-bay NAS	5 Year
BUSINESS NETWORK STORAGE - Intel based SoC / Multi-core CPU		
RR2304	ReadyNAS 2304 1U 4BAY Gigabit Rackmount NAS	5 Year
RR2312	ReadyNAS 2312 12-bay 1U Gigabit NAS, Rack	5 Year
RR3312	ReadyNAS 3312, 12-bay 2U Rackmount NAS	5 Year
RR4312S	ReadyNAS 4312S, 12-bay 2U Rackmount NAS, 10G SFP+	5 Year
RR4312X	ReadyNAS 4312X, 12-bay 2U Rackmount NAS, 10Base-T	5 Year
RR4360S0	ReadyNAS 4360X, 60-bay 4U Rackmount NAS, 10G SFP+	5 Year
RR4360X0	ReadyNAS 4360X, 60-bay 4U Rackmount NAS, 10Base-T	5 Year

Part No.	Description	Warranty
Orbi Pro Business Wireless		
SXR30	Orbi Pro WiFi 6 Mini AX1800 Router	3-Year
SXK30	Orbi Pro WiFi 6 Mini AX1800 Mesh System	3-Year
SXS30	Orbi Pro WiFi 6 Mini AX1800 Satellite Unit	3-Year
SXK80	Orbi Pro WiFi 6 - AX6000 Tri-band WiFi System	3-Year
SXS80	Orbi Pro WiFi 6 - AX6000 Satellite Unit	3-Year
SRK60	Orbi Pro AC3000 Tri-band WiFi System for Business (2-Pack)	3-Year
SRS60	Orbi Pro AC3000 Satellite Unit	3-Year
SRC60	Orbi Pro AC3000 Tri-band Ceiling Add-on Satellite, support PoE+, 25W	3-Year
Wireless Access Points and Antenna		
WAX202	Essentials WiFi 6 AX1800 Dual Band Access Point (1 WAN, 3 LAN), support AP / Router mode	3-Year
WAX206	Essentials WiFi 6 AX3200 Dual Band Access Point (2.5G WAN, 4LAN), support AP / Router mode)	3-Year
WAX214	WiFi6 AX1800 PoE Access Point (standalone, 12.5W PoE, 4 SSID), no power adapter	3-Year
WAX218	WiFi6 AX3600 PoE+ Access Point (standalone, 2.5G LAN, 19.5W POE, 4 SSID), no power adapter	3-Year
WAX610	WiFi6 AX1800 Multi-Gig Insight PoE Access Point (15.3W)	5-Year
WAX615	AX3000 Dual-Band PoE Multi-Gig Insight Managed WiFi 6 Access Point	5-Year
WAX620	AX3600 Dual Band PoE Multi-Gig WiFi 6 Access Point (25.5W)	5-Year

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WAX630	AX6000 Tri-Band PoE Multi-Gig WiFi 6 Access Point (30.1W) (802.3bt/at supported)	5-Year
WAX610Y	WiFi6 AX1800 Multi-Gig Insight PoE Outdoor Access Point (16.1W)	5-Year
WAC510	Insight Managed 2x2 AC1300 Access Point, Insight App, Wave 2, POE (9.3W)	5-Year
WAC540	Wave2 Tri-band 4x4 AC3000 Access Point, 802.3at POE (25.5W)	5-Year
WAC564	Insight Instant MESH Multi-Node Access Point	5-Year
WBC502	Insight Instant Wireless AirBridge	5-Year

Part No.	Description	Warranty
Meural WiFi Frame 15"		
MC315GDW	Meural WiFi Photo Frame, 15"	1-Year
Meural Canvas II 智能藝術畫框 21"		
MC321BL	MEURAL CANVAS II 21" Black 黑色	1-Year
MC321WL	MEURAL CANVAS II 21" White 白色	1-Year
MC321HW	MEURAL CANVAS II 21" Dark Wood 深木色	1-Year
MC321LW	MEURAL CANVAS II 21" Light Wood 淺木色	1-Year
Meural Canvas II 智能藝術畫框 27"		
MC327BL	MEURAL CANVAS II 27" Black 黑色	1-Year
MC327WL	MEURAL CANVAS II 27" White 白色	1-Year
MC327HW	MEURAL CANVAS II 27" Dark Wood 深木色	1-Year
MC327LW	MEURAL CANVAS II 27" Light Wood 淺木色	1-Year

Part No.	Description	Warranty
Nighthawk AX Router		
RAX10	Nighthawk 4-stream AX1800 Wi-Fi 6 Router, 3-antenna	3 Year
RAX20	Nighthawk 4-stream AX1800 Wi-Fi 6 Router, USB3.0 port	3 Year
RAX30	Nighthawk 5-Stream AX2400 Dual-Band WiFi 6 Router w/ NETGEAR Armor™	3 Year
RAX50	Nighthawk AX6 6-stream AX5400 Wi-Fi 6 Router with Armor	3 Year
RAX70	Nighthawk 8-stream Tri-band AX6600 Wi-Fi 6 Router	3 Year
RAX120	Nighthawk AX12 12-stream AX6000 Wi-Fi 6 Router	3 Year
RAX200	Nighthawk AX12 Tri-band 12-stream AX11000 Wi-Fi 6 Router	3 Year
AX WiFi6 Mesh Range Extender		
EAX12	AX1600 4-Stream WiFi 6 Mesh Extender, Wall plug	3 Year
EAX20	AX1800 4 Stream WiFi 6 Mesh Extender	3 Year
EAX80	Nighthawk AX6000 8-Stream WiFi6 Mesh Extender	3 Year
WiFi6E Mesh WiFi & Router		
RBKE963	Orbi Quad-Band Mesh WiFi 6E System (3-pack), White	3 Year
RBSE960	Orbi Quad-Band Mesh WiFi 6E Add-on Satellite	3 Year
RAXE300	Nighthawk AXE7800 (600+4800+2400) Tri-Band WiFi 6E Router, 6 ant, 2.5G WAN	3 Year
RAXE500	Nighthawk AXE11000 (1200+4800+4800) Tri-Band WiFi 6E Router, 8 ant, 2.5G WAN	3 Year
Orbi MESH WiFi		

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NBK752	Orbi 5G Tri-band WiFi 6 AX4200 MESH WiFi System (kit of 2 units)	1 Year
RBK853	Orbi Tri-band WiFi 6 AX6000 MESH WiFi System (kit of 3 units)	3 Year
RBK852	Orbi Tri-band WiFi 6 AX6000 MESH WiFi System (kit of 2 units)	3 Year
RBS850	Orbi Tri-band WiFi 6 AX6000 MESH Add-on Satellite Unit	3 Year
RBK753	Orbi Tri-band WiFi 6 AX4200 MESH WiFi System (kit of 3 units)	3 Year
RBK752	Orbi Tri-band WiFi 6 AX4200 MESH WiFi System (kit of 2 units)	3 Year
RBS750	Orbi Tri-band WiFi 6 AX4200 MESH Add-on Satellite Unit	3 Year
RBK353	Orbi WiFi 6 AX1800 Dual band MESH WiFi System (kit of 3 units)	3 Year
RBK352	Orbi Dual Band WiFi 6 AX1800 MESH WiFi System (kit of 2 units)	3 Year
RBR350	Orbi Dual Band WiFi 6 AX1800 MESH WiFi Router	3 Year
RBS350	Orbi Dual Band WiFi 6 AX1800 MESH Add-On Satellite	3 Year
RBK53S	Orbi AC3000 Tri-band WiFi System (3 units) w/ Advanced Cyber Threat Protection	3 Year
LBR20	Orbi 4G LTE Advanced AC2200 Tri-band Router, Cat 18 (B1,3,7,8,20,28,38,40)	1 Year
Nighthawk Mesh WiFi System		
MK63	Nighthawk AX1800 Mesh WiFi 6 System (3-units), R-1WAN+1LAN, S-1LAN	3 Year
MS60	Nighthawk AX1800 Mesh Satellite Unit	3 Year
Nighthawk Pro Gaming		
XR1000	Nighthawk Pro Gaming 6-stream WiFi6 AX5400 Router	3 Year
4G/5G LTE Mobile		
LB2120	4G LTE Modem, Cat.4, 2 Gigabit ports (EUS version: LTE B1, 2, 3, 5, 7, 8, 20, 28,38, 40 3G: B1, 2, 5, 8)	1 Year
LM1200	4G LTE Modem, Cat4 (up to 150Mbps UL), 1 WAN, 1LAN, compact size	1 Year
LAX20	WiFi6 AX1800 4G LTE Router with 4 Gigabit port and USB2.0, Cat 6 up to 300Mbps	1 Year
MR1100	Nighthawk M1 4GX Gigabit LTE Mobile Router, Cat16, 4 band CA, 4x4 MIMO - LTE/4GX 700/800/900/1800/2100/2300/2500/2600 MHz	1 Year
MR2100	Nighthawk M2 Mobile Router, Cat20, 5 band CA, 4x4 MIMO, 5040mAh battery	1 Year
MR5200	Nighthawk M5 Mobile Router (Cat 20, WiFi 6 AX1800, 2.4" Touch Screen, 5040mAh battery) (support n1, n28, n77 and n78)	1 Year
WIRELESS Routers and Client Adapters		
Wireless-AC Range Extender		
EX6120	AC1200 Dual band Range Extender (support AP mode), 100M LAN	3 Year
Mesh Range Extender		
EX7700	Nighthawk X6 Tri-band AC2200 Mesh Extender (support AP mode, 2 LAN ports)	3 Year
Wireless adapter		
A6100	AC600 Dual Band WiFi USB Adapter, 150+433Mbps	2 Year
A6150	AC1200 Dual Band WiFi USB Adapter, nano size 20 x 14 x 7mm	2 Year
A6210	AC1200 High Gain Dual Band WiFi USB Adapter, 300+867Mbps, USB3.0	2 Year
A7000	Nighthawk AC1900 WiFi Adapter, USB3.0, Dual band	2 Year

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